Dear AQS User,

I am sending you this letter to inform you that you have been registered as an AQS Web user and to welcome you the new application. This letter contains information on how to access and use AQS Web.

AQS Web looks very similar to the current client-server version of AQS. The main differences you will notice are that the application is now accessed via an internet browser and the FTP file upload/download process has been replaced by the CDX file upload/download process. Here is a review of how the changes will affect you.

First, you must be running Microsoft Internet Explorer version 5.5 or higher for all aspects of the application to work properly. Parts of the application may work on earlier versions, but we strongly recommend upgrading if you are running an earlier version. Accessing AQS with a browser makes SecuRemote unnecessary, but please maintain your accounts until you are sure everything in AQS Web is working properly for you.

Second, you must have the necessary components installed on your PC before you can use AQS Web. These are java software components to ensure that the application works properly in your browser and are not parts of the AQS application. If you use AQS Web, you will never have to download and install a new version or patch for the application again. There will be occasional updates to the browser components as browser versions and our web server are upgraded. Instructions on making sure your PC is set up properly are available at the AQS Web home page, www.epa.gov/ttn/airs/airsaqs/aqsweb/aqswebhome.htm. Follow the "AQS Initial Setup" link under the "First Time Users" heading. You will notice that the application is accessed through a link at the bottom of this page. For security reasons, you must always access the application via this link, which will first take you to a warning page before allowing you to open the application. There is also a guide on this page with step by step instructions on how to use CDX with AQS Web.

Finally, you must register and maintain an account with CDX (The EPA Central Data Exchange). It is also a web based application that allows for file transfers without any additional software on your PC (e.g., FTP). You will soon receive your registration instructions via regular mail. We must send paper copies for security reasons. If you have not received your CDX registration letter within 10 days of getting this e-mail, please contact me. I suggest that you wait until you receive the letter before attempting to use AQS Web so that you can fully install and use the application in one sitting.

Please note also that there have been recent changes in our user support help desk. For all issues related to AQS (except for CDX), please call the AQS help desk at their *new* number: 866-411-4EPA. For questions about registering with or using CDX, please contact the CDX help desk at 888-890-1995.

Thanks for your time and I hope you find the new AQS easier to use!

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